

## Question & Answer: 2024 Primary Election Vote by Mail

Last Update 05-19-2022

<p><b>What if I requested a mail ballot but I never received it? A</b></p>	<p>Give the Clerk’s office a call at 217-384-3724 so they can verify your address and status of your request. If the election is less than 48 hours away, it’s likely best to vote in person at your regular precinct or any of the universal voting locations.</p> <p>At the voting location, the election judge will ask you to complete an affidavit certifying you never received a mail ballot. You’ll then be issued a ballot to vote in person.</p> <p>If your mail ballot arrives after you have voted but on or before Election Day, discard the mail ballot. Do not attempt to vote your mail ballot after you have voted in person. Doing so is a Class 3 felony—and the voting system will not allow more than one vote per voter, so your mail ballot will be rejected.</p>	<p><i>Source: Office of Champaign County Clerk</i></p>
<p><b>Can I pick up my mail ballot in person?</b></p>	<p>No, that would defeat the safety benefits of utilizing vote by mail. Once you request your ballot, you will be able to track its progress to you and if you don’t want to mail it back, you can use a drop box location to return it.</p>	<p><i>Source: Office of Champaign County Clerk</i></p> <p><i>Website:</i> <a href="https://champaigncountyclerkil.gov/elections/many-ways-vote/frequently-asked-questions">https://champaigncountyclerkil.gov/elections/many-ways-vote/frequently-asked-questions</a></p>
<p><b>What if I requested and received a mail ballot but lost it?</b></p>	<p>If you received your mail ballot but lost it, you can request a new one by contacting the Clerk’s office or vote in person provisionally. The provisional voting process holds your ballot for 14 days after election day to make sure your mail ballot is not also cast. Once it’s confirmed your mail ballot hasn’t been cast, your provisional ballot will be.</p>	<p><i>Source: Office of Champaign County Clerk</i></p>
<p><b>I don’t think the mail ballot I received is correct. What should I do?</b></p>	<p>Give the County Clerk’s office a call and they can verify your address and ballot style. You can reach the office at 217-384-3724.</p>	<p><i>Source: Office of Champaign County Clerk</i></p> <p><i>Website:</i> <a href="https://champaigncountyclerkil.gov/elections/many-ways-vote/frequently-asked-questions">https://champaigncountyclerkil.gov/elections/many-ways-vote/frequently-asked-questions</a></p>
<p><b>I received a mail ballot application from a third party. Do I have to use it?</b></p>	<p>No, you do not have to use that application. You can if you want. We encourage you to request your vote by mail application on the Champaign County Clerk’s website: <a href="https://champaigncountyclerkil.gov/elections/my-voting-information/vote-mail-ballot-request">https://champaigncountyclerkil.gov/elections/my-voting-information/vote-mail-ballot-request</a></p>	<p><i>Source: Office of Champaign County Clerk</i></p>
<p><b>If I requested a mail ballot and received it but now want to vote in person, what do I do?</b></p>	<p>The process is simple but you need to follow these steps. When you get ready to vote in person, bring your mail ballot, envelope, and inserts with you to the early voting site or election-day voting location and give them to the election judge. You will complete an affidavit, and the election judge</p>	<p><i>Source: Office of Champaign County Clerk</i></p>

	will issue you a new ballot to vote in person. If you don't bring your mail ballot with you, you can't follow this process and will have to vote provisionally.	
<b>Can I help a friend or family member complete their mail ballot?</b>	Yes, you can. Just complete the "Did You Get Help?" section on the return envelope.	<p><i>Source: Office of Champaign County Clerk</i></p> <p><i>Website:</i>  <a href="https://champaigncountyclerkil.gov/elections/many-ways-vote/frequently-asked-questions">https://champaigncountyclerkil.gov/elections/many-ways-vote/frequently-asked-questions</a></p>
<b>How many drop boxes for returning mail ballots are in Champaign County, and when are they open?</b>	There are 12 mail ballot drop boxes available throughout the county. Mail ballots are mailed out starting May 19. After that, drop boxes are open 24/7 through 7 pm June 28. Drop box locations are listed on the County Clerk's website.	<p><i>Source: Office of Champaign County Clerk</i></p> <p><i>Website:</i>  <a href="https://champaigncountyclerkil.gov/elections/many-ways-vote/vote-mail-information">https://champaigncountyclerkil.gov/elections/many-ways-vote/vote-mail-information</a></p>